

My Belgrade Memberships (Bronze, Silver, Gold, Platinum, Diamond and Star)

Terms and Conditions

As a thank you for becoming a My Belgrade Individual Member (Member), you are gifted a variety of benefits depending on the level of membership – and these are outlined in the chart displayed on www.belgrade.co.uk/membership

All individual memberships at the Belgrade Theatre (the Belgrade) are subject to the following:

- The membership subscription is used to support the charitable work of the Belgrade Theatre Trust - community, education, and talent development work - where it is most needed.
- Subscriptions are non-refundable and may be subject to Gift Aid – eligibility/declaration dependent.
- All support of the Belgrade is made freely and the benefits on offer are subject to change. Should this happen, you will be notified in writing and with as much notice as reasonably practical. All reasonable attempt will be made to honour benefits that have not been possible due to technical difficulties or for reasons out of our control.
- Priority booking does not guarantee seats, but does enable early booking.
- You have agreed to email and postal communication from the Belgrade. If you do not wish to receive this contact with event invites and updates on the impact of your support please contact the Development Team on memberships@belgrade.co.uk
- Invitations to events are subject to availability and on a first come first served basis.
- Complimentary items are offered as a gesture of good will and subject to availability.
- Member and Subscription ticket discounts only apply to shows marked as participating in the subscription package.
- My Belgrade Subscription tickets must be booked in one transaction and only apply to equivalent amounts of full price tickets, in all but the lowest price band.
- The dedicated booking line is available Monday-Friday, 10am-5pm.
- Standing Order monthly payments are only available for Platinum (and above) Members and the relevant form is available on www.belgrade.co.uk/membership
- Memberships are for one year (12 months), from the date of purchase, unless you sign up for automatic renewal.
- Membership payments made by Standing Order will be automatically renewed, unless you cancel the payment at your bank.
- Two months in advance of your membership expiring, we will contact you to inform you that it is nearly time to renew and support you with this process.
- Reserved seats (Diamond and Star levels only) are subject to limited availability and available by phoning the Belgrade's box office (02476 553055) or Development Team.
- Seat plaques and Watches are named in recognition and thanks of your support of the Belgrade at the relevant level – and have no cash value for the purposes of Gift Aid.
- At the Belgrade, we are committed to being open, honest and transparent – adhering to the **Fundraising Promise** and registering with the **Fundraising Regulator** (FR). The Fundraising Regulator is the independent regulator of charitable fundraising. Established following a cross-party review in 2015, the FR aims to strengthen the system of charity regulation and restore public trust in fundraising. More details can be found on the FR's website **here**. <http://www.belgrade.co.uk/support-us/make-a-donation/>

If you have any questions regarding your membership, please contact memberships@belgrade.co.uk